SHOW ME PARTNERSHIPS

Missouri Emergency Human Services Conference & Volunteer Symposium

“TOGETHER WE DO BETTER”

December 12 & 13, 2017
Tan-Tar-A Resort, Osage Beach, MO
CONFERENCE OVERVIEW

**Tuesday, December 12, 2017**

8:00 - 10:00  Registration Open
10:00 - 10:30  Opening Remarks and Welcome
10:30 - 11:45  Successes and Challenges with Harvey, Irma and Maria
11:45 - 12:30  Lunch
12:30 - 2:00  Operation Community Recovery Exercise
2:00 - 2:15  Break
2:15 - 3:00  Breakouts
3:00 - 3:15  Snack Break
3:15 - 4:00  Breakouts
4:00 - 4:15  Break
4:15 - 5:00  Good Samaritan Law Overview
5:00 - 5:15  Day 1 Closing Remarks

**Wednesday, December 13, 2017**

7:00 - 8:00  Registration Open
8:00 - 8:15  Welcome Back
8:15 - 9:00  Volunteer Awards
9:00 - 9:15  Break - Pastries
9:15 - 10:15  Keynote Session
10:15 - 10:30  Break
10:30 - 11:15  Breakouts
11:15 - 11:30  Break
11:30 - 12:15  Breakouts
12:15 - 1:15  Lunch
1:15 - 2:15  Managing Spontaneous Volunteers
2:15 - 3:00  Web EOC Training for Volunteers
3:00 - 3:15  Break
3:15 - 4:15  Self-Care Before and After Deployment
4:15 - 4:30  Closing Remarks
Tuesday, December 12, 2017

8:00 a.m. - 10:00 a.m.  Registration

10:00 a.m. - 10:30 a.m.  Welcome to the Conference
Salon A
Ernie Rhodes - Director
Missouri State Emergency Management Agency

Introductory Remarks
Deb Hendricks
Missouri State Emergency Management Agency

10:30 a.m. - 11:45 a.m.  Successes and Challenges with Harvey, Irma, and Maria
Salon A
Ken Skalitzky
Volunteer Florida

2017 has had an unprecedented number of tragic disasters from Hurricanes Harvey, Irma, & Maria, to the Las Vegas shooting, and the California wildfires. Each event affects individuals in a different way but fundamentally we all want to help our fellow Americans. This workshop will highlight the successes and some of the challenges of responding to and recovering from these historic incidents. Ken Skalitzky, Emergency Management Director from Volunteer Florida responded to all three of the major hurricanes this year and will speak about his experiences and describe ways government, voluntary agencies, private businesses, and individuals were engaged and how they can be involved now during short-term recovery as well as long-term recovery, mitigation, and preparedness. He will share insights gained by these incidents as well as describe how volunteerism has changed over the recent years.

11:45 a.m. - 12:30 p.m.  Lunch - Sponsored by American Red Cross
Salon B

12:30 p.m. - 2:00 p.m.  Operation Community Recovery Exercise
Salon A
Conne Burnham, MEP, MoCEM
University of Missouri (MU) Extension

After the response is over, how does your community assist individuals to recover from the disaster when FEMA’s Individual Assistance Program is unavailable? Who do they rely upon? What assistance can a Community Organizations Active in Disaster (COAD) provide to those affected by the disaster? Use your community expertise to problem solve issues presented during this exercise.
### 2:15 p.m. - 3:00 p.m.  Breakouts

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<tr>
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<tr>
<td>Parasol II</td>
<td>Radiological Preparedness: Building Surveillance and Response Capabilities - This session will feature three speakers from Saint Louis County Department of Public Health’s (DPH) Communicable Disease and Control Services Division, discussing their roles in planning for a radiological emergency including identifying radiological risks in its region, developing a radiological response plan, and recruiting a workforce of volunteers within the region. There will also be discussion of a radiological preparedness exercise.</td>
<td>Gregg Kocher, Amanda Brzozowski, John Anthony</td>
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<td>Redbud</td>
<td>Being a Great Team Leader - Most people think that effective leaders have high IQ's, extensive education, years of experience, and deep knowledge in their fields. As valuable as these skills and abilities are, NONE of these factors predict who will be successful as a leader and who won't. In this breakout session we will discuss what makes a good leader, why people volunteer and how to keep good volunteers.</td>
<td>Phil Amtower</td>
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<td>63/64</td>
<td>LTRC 101 – An overview of the National VOAD’s Long Term Recovery Orientation. This session will provide an overview of what Long Term Recovery is and what components should make up a Long Term Recovery Committee.</td>
<td>Ben Perrin</td>
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<td>74/75/76</td>
<td>Preparedness Kit in a “To Go Bucket” - Ideas presented what a basic disaster kit stored in a five gallon bucket could /should contain.</td>
<td>Jim Watkins</td>
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### 3:00 - 3:15 p.m.  Snack Break – Sponsored by University of Missouri Extension

**Salon B**

### 3:15 – 4:00 p.m.  Breakouts

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<td>Parasol II</td>
<td>As the Waters Rose, Eureka’s CERT Members Did As Well - When historic flooding hit Eureka, Missouri its CERT members stepped up to help save the city. CERT members were integral in sandbagging operations, volunteer and donation management and cleanup efforts. Years of commitment to recruiting, training and retaining CERT members helped get the program to where it is today. This presentation looks at how Eureka CERT got to where it is, how they operated during the flood and how other communities can develop equally successful programs.</td>
<td>Scott Barthelmass</td>
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<td>Redbud</td>
<td>FirstNet - An overview of FirstNet and its benefits to the First Responder Community.</td>
<td>Stephen Devine</td>
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<td>63/64</td>
<td>LTRC 102 – A deeper look at how to successfully start an LRTC and what keeps it running smoothly</td>
<td>Ben Perrin</td>
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<td>74/75/76</td>
<td>NOAA Weather Ready Nation Ambassadors - Is National Oceanic and Atmospheric Administration’s (NOAA) effort to formally recognize partners who are improving the nation’s readiness, responsiveness, and overall resilience against extreme weather, water, and climate events. As a WRN Ambassador, partners commit to working with NOAA and other Ambassadors to strengthen national resilience against extreme weather. In effect, the WRN Ambassador initiative helps unify the efforts across government, non-profits, academia, and private industry toward making the nation more ready, responsive, and resilient against extreme environmental hazards.</td>
<td>Jenni Laflin</td>
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### 4:00 - 4:15 p.m.  Break

**Salon B**

### 4:15 - 5:00 p.m.  Good Samaritan Law Overview

**Salon A**  
*Cheryl Schutze - Office of the Missouri Attorney General*

### 5:00 p.m. - 5:15 p.m.  Day One Closing Remarks

**Salon A**  
*Deb Hendricks*
Wednesday, December 13, 2017

7:00 a.m. - 8:00 a.m. Registration Open

8:00 a.m. - 8:15 a.m. Welcome Back
Salon A
Deb Hendricks
Missouri State Emergency Management Agency

8:15 a.m. - 9:00 a.m. Volunteer Awards
Salon A

9:00 a.m. - 9:15 a.m. Break - Pastries Sponsored by Elliott Data
Salon B
Coffee Sponsored by Greene County COAD

9:15 a.m. - 10:15 a.m. The Proper Tool is Everything, Using and Evaluating Affordable Social Media Tools
Salon A
Carol A. Spencer - Stormzero, LLC
Rebecca Williams - Your Networking

The conversation on social media will happen with or without you, but jumping in during an emergency is not advised. We will review steps that should be taken before getting started, or even expanding, social media use. This session will begin with a discussion of strategies for productively monitoring social media. We will review publicly available free or low-cost social media tools. We will compare and contrast their functionality, cost, and appropriateness for use during an event.

10:15 a.m. - 10:30 a.m. Break
Salon B

10:30 a.m. - 11:15 a.m. Breakouts

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<td>Parasol II</td>
<td>Disaster Case Management Discussion</td>
<td>Ben Perrin, Maryn Olson, Norma Rahm, Callie Lankford</td>
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<td>- Join us for a discussion on the Disaster Case Management process including the process from state and federal actions involved in the application process all the way through to utilization by agencies assisting disaster survivors.</td>
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<td>Redbud</td>
<td>Financial Management and Fiscal Agents for COADs and LTRCs</td>
<td>Michael Brown</td>
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<td>63/64</td>
<td>New Approaches to Points of Dispensing (POD)</td>
<td>Deborah Artman, Kyle Foerst</td>
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<td>- Local public health departments are challenged with of dispensing medical countermeasures during a public health emergency. New approaches are needed to carry out this fundamental mission. This session will share Saint Louis University’s innovative model to address these dispensing needs including; establishing a Closed POD, collaboration with faculty to embed dispensing training within the nursing curriculum. In addition, implementing similar training at other institutions and expanding the Medical Reserve Corps (MRC) volunteer base at the community level will be shared.</td>
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<td>NOAA Weather Ready Nation Ambassadors</td>
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11:15 a.m. - 11:30 a.m.  Break
Salon B

11:30 a.m. - 12:15 p.m.  Breakouts

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<td>Parasol II</td>
<td>CERT Teams &amp; Damage Assessments for MO - Linda will discuss the expectations of a CERT team before, during and after deployments based on the 2017 Missouri Flooding Deployment.</td>
<td>Linda Barger</td>
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<td>Redbud</td>
<td>The Value of a COAD in Your Emergency Management Programing - This session will define what a COAD (Community Organizations Active in Disaster) is, explain how it can fit into your emergency management programming, and finally, provide an overview of the State of MO COAD Guidance Manual.</td>
<td>Conne Burnham</td>
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<td>63/64</td>
<td>From First Response to Long Term Recovery: Partnerships to Increase Efficacy of Response - How to identify partner VOAID member capabilities and team up to reduce duplicity and increase ability at a response level.</td>
<td>Chris Blomgren, Lia Wainwright</td>
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<td>74/75/76</td>
<td>Radiological Preparedness: Building Surveillance and Response Capabilities - This session will feature three speakers from Saint Louis County Department of Public Health’s (DPH) Communicable Disease and Control Services Division, discussing their roles in planning for a radiological emergency including identifying radiological risks in its region, developing a radiological response plan, and recruiting a workforce of volunteers within the region. There will also be discussion of a radiological preparedness exercise.</td>
<td>Gregg Kocher, Amanda Brzozowski, John Anthony</td>
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12:15 p.m. - 1:15 p.m.  Lunch - Sponsored by AT&T/FirstNet
Salon B

1:15 p.m. - 2:15 p.m.  Managing Spontaneous Volunteers
Salon A  
Bruce Bailey and Kenan Ender  
AmeriCorps St. Louis

2:15 p.m. - 3:00 p.m.  Web EOC Training for Volunteers
Salon A  
Sebastian Gely  
Missouri State Emergency Management Agency  
As the industry standard for crisis management software WebEOC is on the front lines of public safety. Its ability to expand communication and information sharing capabilities, especially between jurisdictional boundaries, is unparalleled.

3:00 p.m. - 3:15 p.m.  Break
Salon B

3:15 p.m. - 4:15 p.m.  Self-Care Before and After Deployment
Salon A  
Eric Evans  
Show Me Hope – Missouri Crisis Counseling Program

4:15 p.m. - 4:30 p.m.  Closing Remarks
Salon A  
Jody Dickhaut  
Missouri Voluntary Organizations Active in Disaster
Phil Amtower

*Emergency Management Director - Christian County*

Phil currently serves as the Emergency Management Director of Christian County, Missouri and the Task Force Leader for MO CERT 1. Phil started the local county volunteer C.E.R.T. (Community Emergency Response Team) in 2003 and has since trained over 1,300 people in the program. After seeing several large destructive events in the region, Phil saw the need to form the regional CERT group called MO CERT 1. The basic premise was to harness a stronger response group that would bring more assets and personnel into a regionally deployable team that would be available to respond to a variety of events. The MO CERT 1 team has been deployed to: Joplin, Moore, OK; Baxter Springs, KS; Quapaw, OK and Branson. The team has a FEMA Type III S&R Team as well as a FEMA Type III Mass Care Team in place. In 2014, MOCERT1 was awarded the FEMA Individual and Community Preparedness Award for Outstanding Community Response Team Initiatives. Also in 2014, Phil received the Presidential White House Award for Champion of Change for his service in Emergency Management.

John Anthony, MT(ASCP)

*Emergency Preparedness Manager - St. Louis County Department of Health*

John has been a Medical Technologist certified by the American Society of Clinical Pathologists for over 20 years, and served as a Laboratory Manager for 10 years. He won a National Association of County and City Health Officials (NACCHO) Model Practice Award for a Public Health Liaison Project in 2007, and a NACCHO Certificate of Promising Practice for Bio-Defense Network in 2012. His work has also been recognized by two Bi-State Infectious Disease Conference Partnership Awards (NoFluForYou Project in 2011 and Closed POD Network) in 2013. John is currently the Emergency Preparedness Manager for the St. Louis County Department of Health, a co-chair of the Public Health Committee and Finance Committee for the Saint Louis Area Regional Response System (STARRS) UASI region, secretary of the regional radiological MRC and a member of the region’s ESF-8 planning committee.

Deborah Artman, RN, MSN, MPH, PHNA-BC

*St. Louis University School of Nursing*

Deborah is an instructor with St. Louis University’s School of Nursing. Deborah received her Bachelors of Science in Nursing from Maryville University in 1997. In 2009, she received her Masters of Science in Nursing and Masters of Public Health from Saint Louis University. She currently teaches public health nursing theory and clinical, integrated interprofessional practicum experience, healthcare policy, and a community projects course. Formerly, the Lead School Nurse and Safety Coordinator for the Lindbergh School District in St. Louis, MO, Deborah provided leadership to her district in conducting multiple school immunization clinics, was responsible for the entire health services program, and guided the district in disaster planning, preparedness, response, and recovery. She has also been an adjunct nursing faculty member for several universities. In addition to her teaching responsibilities, Deborah serves on Saint Louis University’s Closed POD planning team. She coordinates and participates in the dispensing training for the nursing students and POD volunteers. Since inception, over 800 students, faculty, and staff have been trained. Deborah volunteers for multiple organizations within the community. She is currently the co-chair of Generate Health’s Immunization Initiative. She recognizes the critical nature of collaboration to advance immunization uptake in the St. Louis region. With this understanding, she has engaged countless individuals to participate with the Immunization Initiative. Under her leadership, the Immunization Initiative has increased participation by almost 40%. She also serves as the Saint Louis County Medical Reserve Corps Unit Leader and a board member of PandemicPrep.org.
Bruce Bailey  
*Executive Director - AmeriCorps St. Louis*

Bruce Bailey has a degree in Public Administration from Webster University. He worked in government and social service for over 35 years, 15 of which were agencies serving youth. He began his career as a congressional aide, then as special assistant to Judge Noah Weinstein at the St. Louis County Juvenile Court. Subsequently, Bruce served as the Executive Director of two non-profit agencies developing Outdoor Education and Youth Corps programs. In 1994 Bruce directed a pilot program for the Corporation for National Service followed by serving as the founding Executive Director of AmeriCorps St. Louis. In 2002, Bruce received the Mel Carnahan Service Award for Exemplary Leadership to the Citizens of Missouri. Bruce has served as the Chairperson of Missouri Voluntary Organizations Active in Disaster (VOAD), and is an advisor to the National Volunteer Organizations Active in Disaster (NVOAD) with expertise in volunteer coordination and donations management.

Linda Barger  
*Assistant Emergency Management Director - Christian County, MO*

Linda took her first CERT class in February 2007, became a trainer in 2008 and in 2009 she began work with Christian County Emergency Management full time. Linda serves as the CERT Co-Coordinator for the Christian County CERT team, the Logistics Chief for the MOCERT1 team in Region D. The team has deployed to Mena Arkansas, Joplin, Branson, Moore, OK, Quapaw, OK and Baxter Springs, KS., as well as responding to local area disasters such as the 2017 flooding in Ozark and Shannon Counties in Missouri. Linda serves on the Christian County Homeless Alliance, Christian County COAD, Christian County LEPC and serves as 1st alternate for Volunteer Organizations on the Region D Regional Homeland Security Oversite Committee.

Scott Barthelmass  
*Eureka Fire Protection District*

Scott has been involved in public safety for over 25 years with experience in law enforcement, fire service, EMS, hazmat, rescue and emergency management. For the past 21 years he has served with the Eureka Fire Protection District. He serves as the District’s Public Information Officer and Community Service Supervisor. Scott has been actively involved with Eureka’s CERT since its inception. Scott served as the Operations Section Chief for the May 2017 flooding in the Eureka area. Scott is a member of Missouri Task Force 1 and teaches across the country including at the Emergency Management Institute and at the National Fire Academy.

Chris Blomgren, A.A., B.S., M.S.  
*Clark County EMD, Regional Special Projects Manager - Team Rubicon*

Chris has been a volunteer firefighter and EMT for over 22 years. Retired from the Army as a Medic and LPN, Chris has continued his service in the disaster response field serving in several leadership positions in Team Rubicon, as Fire Chief for the Kahoka Fire Department and as the Clark County Emergency Management Director. Chris is a perpetual student with an Associate’s in Nursing, Bachelor’s in Psychology and a Master’s in Emergency Management. He has also completed the ICS instructor, PIO, HSEEP Courses, as well as the All Hazards Instructor Course and the Core and Basic Disaster Life Support Courses.

Michael Brown  
*Associate Director - Philanthropic Service for Institutions North American Division of Seventh-day Adventists*

Along with his other responsibilities, Michael will be working with the Model for Academy Philanthropy Program (M.A.P.) program. He is former president of Targeted Insights, a marketing consultancy he founded to serve the donor communications, research, and fundraising needs of nonprofit clients. Before launching Targeted Insights, Michael was Senior Vice President for one of the largest faith-based advertising agencies in the country. He has served an array of nonprofit organizations including Wycliffe Bible Translators, Moody Bible Institute, Northwestern University Radio Network, Mercy Ships, Alliance Defense Fund, Feeding America, and many others.
Amanda Brzozowski, MPH, Ph.D.

St. Louis County Public Health

Amanda received her PhD in Epidemiology from Emory University’s Rollins School of Public Health, her MPH in Maternal/Child Health and Epidemiology from Boston University School of Public Health, and her BA in History and German Studies from Rice University. While in graduate school, her research included projects on pediatric epidemiology, early childhood obesity, correctional health epidemiology, LGBTQ adolescent health, infectious disease epidemiology, and laboratory surveillance. Before joining the Saint Louis County Department of Public Health (DPH), Amanda previously worked for two years as a CDC/ASPH Preparedness Fellow placed in the Vermont Department of Health, Division of Community Public Health, where her work focused on mass clinic planning, establishing the state’s pharmaceutical cache, and launching a public health emergency preparedness volunteer program. Amanda also worked as a Project Officer for Transtria LLC on a Robert Wood Johnson Foundation-funded project evaluating environmental and policy strategies to prevent and reduce childhood obesity. Amanda has consulted on public health projects in Saint Louis and Atlanta, GA, taught courses at Emory University for graduate students and public health practitioners, and contributes guest lectures on epidemiology methods. Amanda joined the Saint Louis County DPH in January 2017 as an Epidemiology Specialist in the Division of Communicable Disease Control Services. At DPH, she is involved with routine and enhanced surveillance of communicable diseases, including outbreak response and reporting. Amanda was recently appointed to serve on the Epidemiology Workgroup of NACCHO. In the preparedness arena, Amanda has assisted with and participated in radiological and communicable disease preparedness exercises and contributes to the STARRS Public Health Committee.

Conne J. Burnham, MEP, MoCEM

University of Missouri Extension

Conne is an experienced emergency management professional with over 20 years of experience working with local, state and federal governmental organizations and a plethora of non-governmental organizations through Missouri’s emergency human services sector. She is currently the state specialist for the University of Missouri (MU) Extension’s Community Emergency Management Program (CEMP) and represents MU Extension on the Missouri VOAD and the Governor’s Faith-Based and Community Service Partnership for Disaster Recovery state committees. She is a member of the MOVOAD training committee and co-chair of the Missouri VOAD Task Force for COADs and LTRCs (MOVOTACOL). Conne is also the author and co-author of several emergency management products. Current examples include the Livestock Market Emergency Operations Planning template, co-authored with Rose Massengill, USDA APHIS VS Animal Disease Traceability Coordinator, and the Missouri COAD Guidance Manual, Second Edition, co-authored with emergency human service partners from state government and volunteer organizations across Missouri. Others include the American Red Cross Shelter Operations workshop course, the Mo Department of Health and Senior Services Points of Dispensing Volunteer and Staff Training course, and hundreds of simulation exercises. Conne is a delegate to the Extension Disaster Education Network (EDEN), is the EDEN Professional Development co-chair, a member of the EDEN Agrosecurity Program Area Work Group, and a member of the EDEN Exercise Committee. She holds a Bachelor of Science degree in Social Science and a Bachelor of Science degree in Justice Systems from Truman State University, Kirksville, Missouri, and holds a Missouri Teacher Certification. She is a Master Exercise Practitioner awarded through FEMA’s Master Exercise Practitioner Program.

Stephen Devine

Outreach Strategist - FirstNet

Stephen provides public safety support to the AT&T FirstNet implementation. This includes: Ensuring that the public safety user base is educated and aware as to the value proposition of AT&T’s public safety broadband offerings. To make public safety aware of the efficiencies, value and new capabilities inherent in the new AT&T’s technologies and services developed to support public safety needs. To promote internal discussions between public safety jurisdictions and disciplines focused on compatibility and consistent use of public safety broadband resources. Stephen first joined AT&T in May 2017 after a lifelong career in public safety communications in positions consisting of operations, regulatory and technical roles. His focus has been on outreach to agencies to ensure their operational needs were being met with technology.
Kenan Ender  
*Program Director - AmeriCorps St. Louis*

Kenan is a graduate from the University of North Carolina and worked with various volunteer organizations prior to serving with AmeriCorps St. Louis. Kenan joined the Emergency Response Team in 2014 and is now the Program Director overseeing program functions and disaster response operations. Kenan also currently serves as the Secretary of Missouri Voluntary Organizations Active in Disaster (VOAD).

Eric Evans, B.S  
*Program Director - Show Me Hope – Missouri Crisis Counseling Program*

Eric began his current position in June 2017. He is responsible for managing the Crisis Counseling Program federal grant to support the behavioral health needs of survivors from Missouri’s historic flooding in the spring of 2017. Eric worked for the University of Missouri from December of 2000 to June 2017. He joined MU Extension and established an emergency management program statewide and received the prestigious Outstanding Program Award from the International Community Development Society for his efforts. He moved into the position as the emergency management coordinator for the university. He was responsible for disaster mitigation, emergency preparedness, response and recovery programs at MU in collaboration with city and county officials and other institutions. He has 30 years of on the job experience as a professional emergency manager and adult educator. Before joining the university, Eric worked 13 years with the Missouri State Emergency Management Agency. He served as an all hazards planner, hazardous materials program coordinator and 9 years as the state training officer. During his tenure at SEMA, Eric developed emergency management curriculum, conducted emergency operations during several flooding events and severe weather outbreaks and currently serves as an advisor and adjunct faculty to FEMA’s Emergency Management Institute. For the past several years, he has provided extensive training to numerous state and federal agencies and branch director of emergency human services when the State Emergency Operations Center is activated for disasters. Eric is a Colonel in the Missouri National Guard and returned from active duty as the Commander of the 1st Support Battalion, Multinational Forces and Observers, Task Force Sinai in August of 2012. He holds a B.A. degree in Medical Sociology from the University of Missouri and has completed the Post Graduate Certificate in Homeland Security – Homeland Defense.

Kyle Foerst, M.S.  
*St. Louis County Dept. of Public Health*

Kyle is an Emergency Response Planner with the Saint Louis County Department of Public Health, and currently serves as the lead planner for preparedness and response activities pertaining to Ebola Virus Disease (EVD). He is the co-coordinator for the Saint Louis County Medical Reserve Corps (MRC), which has trained and managed 70+ volunteers for disaster response throughout the County, and is also an adjunct professor for the undergraduate program at the Saint Louis University School for Public Health and Social Justice. Kyle has responded to, and prepared for numerous incidents and events, including the 2015-2016 flood in St. Louis, and the 2016 Presidential Debate, held at Washington University. He is a member of the Saint Louis Area Regional Response System (STARRS) Public Health Committee, and is a field instructor for the Washington University Brown School for Social Work. Kyle holds a Master of Science in Biosecurity and Disaster Preparedness, with a concentration in Infection Control, from Saint Louis University, and a Bachelor of Arts in Criminal Justice from Lindenwood University.

Sebastian Gely  
*System Administrator WebEOC - Missouri State Emergency Management Agency*

Sebastian’s experience in emergency management started in January of 2014 as an intern with Emergency Human Services at SEMA. Upon graduation from the University of Missouri in spring of 2014 with a Bachelors of Health Sciences, he was hired on full time to SEMA assisting with training and user support for the WebEOC Project. Through that he has worked various events and disasters ranging from World Series games to flooding and tornados as well as working closely with organizations and agencies involved in those events. With the departure of the former system administrator in September 2015, Sebastian was chosen as the next administrator for the program due to his experience with the WebEOC system and extensive work with WebEOC users across the state.
Deb Hendricks  
*Statewide Volunteer Coordinator - Missouri State Emergency Management Agency*

Deb serves the State Emergency Management Agency as Statewide Volunteer Coordinator, a position she has held since March 2, 2015. Prior to coming to SEMA, she had a 28-year career with the State of Missouri, primarily as a public information professional. The majority of that time was spent at the Department of Social Services, where she served as Director of Communications for 11 years. The last eight years of her tenure with DSS were in the department’s Children’s Division, where one of her job duties was that of Division Emergency Management Officer. In that position, she worked with a team to create the division’s emergency management plan. She also served as chair of Missouri’s Access and Functional Needs Committee and Children and Youth in Disasters Committee. In her private life, she serves the community as a member of service organizations and as an advocate for people with disabilities. She was instrumental in beginning the Central Missouri Miracle League Baseball program for children with physical and intellectual disabilities and serves as a board member for the Independent Living Resource Center, the local Center for Independent Living.

Gregg Kocher  
*Regional Response Planner - St. Louis County Department of Public Health*

Gregg is a retired US Army Explosive Ordnance Disposal (EOD) officer with a wide range of experience and training in the fields of safety, HAZMAT and emergency response. His bomb disposal unit was deployed for the first Gulf War in 1991, and then in 2003, he was assigned to the Defense Intelligence Agency as the senior EOD advisor in Baghdad. His training included working on actual nuclear weapons, as well as extensive training with toxic chemicals, which included neutralizing live agents. As a member of the Special Improvised Explosive Device Task Force that was part of the FBI/DOE Nuclear Emergency Search Team, he participated in two major exercises to neutralize the threat of improvised nuclear devices. One exercise took place aboard ships in Norfolk harbor, and the other at a train station in the United Kingdom. Working as a Safety Specialist with the Army Corps of Engineers, Gregg received additional radiation training from the Harvard School of Public Health and the Army’s Nuclear, Biological and Chemical School to work on the radiological clean-up of the Mallinckrodt chemical plant and other sites associated with the Formerly Utilized Sites Remedial Action Program (FUSRAP). His duties included radiation protection, inspecting rail cars loaded with contaminated material and oversight of sampling. For the past eight years, Gregg has worked as a Regional Response Planner for the St. Louis County Department of Public Health, planning for all-hazard contingencies (e.g., earthquakes, storms, terrorist attacks) and conducting major exercises. He was instrumental in the success of a number of public vaccination clinics during the H1N1 pandemic, two major regional Points of Dispensing exercises for the St. Louis area, and most recently, a successful radiological decontamination exercise in June of this year. In addition to being a certified instructor in Incident Command Training and the Dispensing of Medical Countermeasures, he is the Assistant Coordinator of the St. Louis Regional Radiological Medical Reserve Corps (SLRRRMRC). Since the formation of the SLRRRMRC, Gregg has received additional radiation training from the Center for Domestic Preparedness and the Center for Radiological Nuclear Training at the Nevada National Security Site.

Callie Lankford  
*Case Management Supervisor - Catholic Charities of Southern Missouri*

Callie Lankford is employed as the Case Management Supervisor for Catholic Charities of Southern Missouri’s Joplin office. She is currently serving as the Disaster Case Management Program Supervisor for Region B of the federally declared disaster, DR-4250, which occurred in Missouri in December 2015 and January 2016. Callie previously assisted a Native American Tribe’s members to recover from the federally declared disaster, DR-1980, in Joplin, following the tornado of 2011, following the Quapaw, OK and Baxter Springs, KS tornado of 2014, and managed a warehouse and distribution of materials as a recipient of the remaining FEMA donations following the Moore, OK tornado in 2013. Most recently Callie has had involvement with the Goodman, tornado of 2017, and the federally declared disaster, DR-4317, in Missouri of 2017 in order to assist Catholic Charities of Southern Missouri in updating disaster-related policies and procedures. Callie has been trained in Disaster Case Management through UMCOR and in Applied Institute for Disaster Excellence through CCUSA. Additionally, Callie serves as the Chair of the Jasper & Newton County CoC Homeless Coalition, is an active member of the Jasper County and Newton County COADs, and was asked to serve as a Co-Chair of the Missouri Governor’s Faith-Based and Community Partnership for Disaster Recovery’s Disaster Case Management Work Group.
Jennifer Laflin, B.S., M.S.
Meteorologist - National Weather Service

Jenni has been a meteorologist with the National Weather Service for over 11 years. She obtained her B.S. in Meteorology & Climatology and her M.S. in Atmospheric Science from the University of Nebraska-Lincoln, and also holds a B.S. in Information Technology. Prior to her arrival in Kansas City in 2012, she worked in the forecast offices in Omaha, NE and Sioux Falls, SD. Jenni's research areas include hail forecasting, the use of satellite meteorology in severe weather forecasting, and communicating risk when uncertainty is high.

Maryn Olson, B.A., M.Sc.
Director, MoDCMP - Lutheran Family and Children’s Services of Missouri (LCFS)

Maryn has held this position since October 2016. In this role, Maryn is responsible for providing overall leadership, oversight and direction for two Missouri Disaster Case Management Program (MoDCMP) grants, responding to the December 2015 floods (DR-4250-MO) and the spring 2017 flooding disaster (DR-4317-MO), working closely with SEMA and the Provider Agencies to ensure that all programmatic and fiscal grant requirements and commitments are met. She is an active member of the Missouri VOAD and Governor’s Partnership. Prior to joining LFCS, she worked as the Senior Program Manager/Operations for Camp Noah at Lutheran Social Service of Minnesota for four years. Her other experience includes serving as a Bill Emerson National Hunger Fellow, working with HIV/AIDS programs in South Africa and Namibia, and coordinating community recovery efforts after a massive immigration and its fallout in Postville, IA. Maryn holds a B.A. in political science and humanities from Valparaiso University and an MSc—Public Health in Developing Countries from the London School of Hygiene and Tropical Medicine.

Ben Perrin
Manager, Disaster Services - Lutheran Family and Children’s Services of Missouri (LFCS)

Ben is a member of the Midwest Consortium for Disaster Services, a disaster consortium through Lutheran Disaster Response, which partners LFCS with disaster workers from Lutheran Social Services of Minnesota, North Dakota, and South Dakota. Ben’s work focuses on supporting the Disaster Case Management and Long Term Recovery efforts in the state of Missouri, along with other areas within the Midwest. He also participates in congregational and community preparedness and resilience work. He serves as the chair of the St. Louis City/County COAD, Vice Chair of the Missouri Interfaith Disaster Response Organization (MIDRO), a member of the executive committee for the St. Louis Area Regional Coalition of COADs (SLARRC), Co-Chair for the Missouri Disaster Case Management Work Group, and beginning in January 2018, will serve as the Vice Chair for the Governor’s Faith-Based & Community Service Partnership for Disaster Recovery (the Partnership). Ben is also involved in numerous COADs/LTRCs throughout the state and participates on several subcommittees for the Missouri VOAD, the Partnership, and National VOAD. Ben is a licensed professional counselor in the State of Missouri and has worked with many different mental health issues, especially those concerning children and families.

Norma Rahm, B.S., M.P.A
Disaster Case Management Program Manager - Missouri State Emergency Management Agency

Norma is employed part time at SEMA as the Disaster Case Management Program Manager for both DR4250 and DR4317. She retired in May 2010 after more than 28 years with the State of Missouri, which included 11 years with the Division of Family Services (now the Children’s Division) and 13 years with the Office of State Courts Administrator (OSCA). Her child welfare career included 7 years at the county level as a Children's Services Case Manager and Supervisor, and at the state level as a Program Development Specialist in the Out-of-Home Care policy unit. At OSCA she held numerous positions including Court Programs Manager, Interim Director of the Division of Court Programs and Research, Family Court Coordinator, and Family Preservation Project Specialist for the federal Court Improvement Project. She has a B.S. in Secondary Education, Southeast Missouri State University; a Master of Public Administration, University of Missouri, Columbia; and a certificate for completion of the National Center for State Courts, Institute for Court Management, Partnership Missouri Court Management program. She also provides technical assistance, training and consultation to interested juvenile and family court professionals throughout the state.
Ken Skalitzky, B.S., M.S.
Emergency Management Director - Volunteer Florida

Since his arrival with Volunteer Florida, Ken has been involved in several small and large disaster deployments as well as having trained several hundred volunteers and employees nationally and within the State of Florida. He serves on several state and national disaster committees. Ken was previously the Voluntary Agency Liaison (VAL) for FEMA Region IV (Atlanta) since 1998. Ken was assigned to the eight states in the southeast. He had worked over 100 large and small presidential declarations over the years to include tornadoes, floods, hurricanes, earthquakes, and terrorist attacks in Region IV and in support of states in other regions. Ken was selected as the Region IV Employee of the Quarter and Employee of the Year in 2005. Ken has a bachelor’s degree in German and Psychology with a minor in Education from Grand Valley State University in Michigan and a master’s degree in Education from the University of Southern California. Ken is originally from the State of Michigan. In his free time, Ken enjoys skiing, traveling, and reading.

Carol A. Spencer

Carol is an innovative leader with a broad background in the private, public, and non-profit sectors. Carol is nationally recognized for her innovative use of social media in emergency management and state of the art government web development. Carol brings a unique background to her efforts in emergency communications. Her career in Information Technology spans forty years, including a public information managerial role focused on web and digital communications. She is the former mayor of Denville, NJ. She is a founding member of the National Association of Government Web Professionals. She authored the "Emergency Communications Planning" and "Vulnerable Populations Identification for Emergencies" actions for municipal certification in Public Information & Engagement through the non-profit Sustainable Jersey. Her work is the subject of a Hootsuite White Paper on Emergency Communications and was cited by NASCIO as an innovative cross jurisdictional collaborative. Carol is discussed in the textbook EGovernment for Public Managers: Administering the Virtual Public Sphere by Robert Cropf.

Lia Wainwright, B.S
Midwest Division Senior Associate - Team Rubicon

Lia is a nationally-certified Emergency Medical Technician and the Team Rubicon Senior Associate in Region 11, bringing with her more than 20 years of volunteer management experience. Born and raised in Southern California, Lia is pursuing her BS at Colorado State University. Lia joined Team Rubicon as a volunteer back in 2010 and has been involved in numerous domestic disaster deployments, as well as serving as a Regional Chainsaw Instructor in the organization. When she’s not slinging chainsaws, or kicking disasters in the teeth, she can be found hiking the one hill in Kansas, relaxing in her hammock, or hanging with her family.

James (Jim) Watkins, B.S., M.A.
Region E CERT Coordinator

Jim served as a volunteer with the School of the Ozarks Fire Department and is a U.S. Army Veteran. Jim earned a B.S. in Elementary Education from the School of the Ozarks, now College of the Ozarks. He also has a M.A. in Educational Administration from Truman University and Advanced Certification Studies at University of Missouri-St. Louis. He participated in a FEMA workshop “Developing Earthquake Curriculum for Schools” in 1992. In 1998, Jim retired from public education. In 1999, he completed CERT and CERT Train the Trainer class and has been associated with CERT ever since. Jim became Citizen Corps/CERT Coordinator for the City of Cape Girardeau Fire Department in 2008. Beginning in 2011, he became responsible for Region E CERT programs, classes and disaster preparedness information and activities for the thirteen counties in Region E.
Rebecca Williams
Managing Administrator - Your Networking

Rebecca is a social media disaster recovery pioneer. She is managing administrator of Joplin Tornado Info, an interactive grassroots disaster recovery Facebook community that became a major communication source and resource directory in the aftermath of the May 22, 2011, EF-5 Joplin tornado. She is co-author of "The Use of Social Media for Disaster Recovery" in cooperation with University of Missouri-Extension. Rebecca is co-creator of the Disaster Info Model (a whole community recovery template) developed using lessons learned from Joplin Tornado Info and subsequent Disaster Info Model social media disaster recovery, preparedness and disease mitigation efforts. These efforts include Joplin Tornado Info, Neosho Recovery Info (a proactive community preparedness model) and Woodward Disaster Info. She has presented “Lessons Learned in Joplin,” "The Disaster Info Model," and “Effective Whole Community Digital Communications Planning” at conferences including APCO, WCDM, NAGW, St. Louis University Sustainability Conference, IOM, Quad Cities Disaster Readiness Conference, Natural Hazard Mitigation Association and Missouri Association of Councils of Government. Rebecca is dedicated to promoting whole community disaster recovery infrastructure preparedness, focusing on the use of social media in all phases of mitigation, response and recovery.
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